

Medical Information & Handling Advice for Air Transport of Incapacitated Passengers



The Physician coordinating/referring the incapacitated passenger is requested to answer all questions. Please use block letters or typewriter.

I do hereby certify that (Personal Number)		Booking number:		Sex:	Age:
Insurance Company:			Policy No.:		
Date of original outbound flight:		Date of original homebound flight:			
Flight no.:		Flight no:			
From:		To:			
Diagnose, brief medical history and treatment:		The prognosis for the flight(s) is good <input type="radio"/> Yes <input type="radio"/> No			
Contagious: <input type="radio"/> Yes <input type="radio"/> No		Offensive to other passengers: <input type="radio"/> Yes <input type="radio"/> No			
Patient can be transported if the following conditions are fulfilled:					
Is able to walk/allowed to walk <input type="radio"/> Yes <input type="radio"/> No		Is able to use normal aircraft seat <input type="radio"/> Yes <input type="radio"/> No			
Note! An escort qualified and capable of assisting the patient during flights, is required when the patient:					
<input type="checkbox"/> Must be lifted, moved or supported		<input type="checkbox"/> Requires assistance during meal		<input type="checkbox"/> Medical observation & attention	
The patient will be escorted by:			<i>Name and address of the escort:</i>		
A Doctor <input type="radio"/> Yes <input type="radio"/> No					
A Nurse <input type="radio"/> Yes <input type="radio"/> No					
An assisting person <input type="radio"/> Yes <input type="radio"/> No					
Ambulance and other arrangements:			Other information:		
Arrangement at the airport of departure <input type="radio"/> Yes <input type="radio"/> No					
Arrangement at the connecting points <input type="radio"/> Yes <input type="radio"/> No					
Arrangements at the airport of arrival <input type="radio"/> Yes <input type="radio"/> No					
Wheelchair is needed <input type="radio"/> Yes <input type="radio"/> No		WCHC Completely immobile/ carried to the seat <input type="radio"/>		WCHR Can not walk long distance <input type="radio"/>	
				WCHS Can not descend/ ascent steps <input type="radio"/>	
Coordinating/referring physician/Specialist			Passenger		
Name:			Name:		
Telephone No.:			Telephone No.:		
Address/Email:			Address/Email:		
Date, signature and stamp:			Date and signature:		

The scanned document can be sent by email to:
mistralcostumercare@posteitaliane.it

For further information call:
Direct phone: +39 06 96661852

NOTES: Mistral Air does not provide for the carriage of OXYG passengers on its flights
Mistral Air does not provide for the carriage of STCR on its flights.

INFORMATION TO THE PHYSICIAN

The following factors are of predominant importance when considering recommendations of transport of sick and incapacitated persons by civil aircraft.

1. The air pressure within the pressurized cabin will be equivalent to an altitude of 1500-2500 meters (5000-7000 ft.) with consequent expansion of any gas within the body cavities and reduction of alveolar oxygen pressure.
2. MISTRAL AIR does not provide OXYG therapy and does not permit carriage of oxygen belong to the passengers.
3. MISTRAL AIR does not provide for the carriage of STCR on its flights.
4. Any medicine or equipment for treatment on route must be provided by the passenger if not otherwise agreed with MISTRAL AIR.
5. Cabin Attendants are trained in First Aid only, and are not expected to give particular attention to sick and/or incapacitated passengers to the detriment of other passengers. Cabin attendants are not allowed to dispense medication (except for medication included in the Mistral Air First Aid Kit) or give injections.
6. Any transport of patients/incapacitated passengers with MISTRAL AIR requires submission of this form to HQ MISTRAL AIR for approval prior to the transport. Lack of submission will result in denial of patient access to MISTRAL AIR aircraft.
7. Any transfer of sick or incapacitated passengers (patients) requiring any medical observation, attention or help must be escorted by competent medical personnel.
4. Recent Myocardial infarction. Unstable ischemic cardiac disease and/or severe cardiac arrhythmia.
5. Severe congestive cardiac failure.
6. Hypertensive disease with severe complications.
7. Pulmonary insufficiency and pulmonary embolism.
8. Peptic ulceration with hemorrhage and bleeding from gastro-esophageal varices within the last 2 weeks.
9. Post-operative cases (only if without complications):
 - a. Within one week of laparoscopic abdominal surgery.
 - b. Within one week of simple abdominal surgery.
 - c. Within 10-14 days of chest surgery.
10. Persons with acute intra-abdominal infections (to include pancreatitis).
11. Pregnancies:
 - a. Beyond the end of the 36th week for international flights lasting more than 4 hours.
 - b. Beyond the 38th week for any flight.
 - c. With severe complications (i.e. imminent abortion or delivery, abruption of placenta, bleeding etc.).
12. Persons with contagious or repulsive skin diseases.
13. Persons with entrapped gas such as a recent pneumothorax, recent intraocular lesions or surgery, recent ventriculography, cranial lesions or surgery, and conditions with increased intracranial pressure or conditions (i.e. intracranial tumors) likely to develop increased intracranial pressure.
14. Infectious involving the CNS (i.e. meningitis, recent poliomyelitis unless one month has elapsed since the onset of the disease, bulbar poliomyelitis etc.).
15. Cerebral infarction within the last 2 weeks.
16. Persons with large mediastinal tumors, large unsupported hemias and intestinal obstructions.
17. Persons with recent fracture of the mandible with permanent wiring of the jaw.
18. Psychotic patients.
19. Burn patients with 2nd and 3rd degree burns, except for minor (< 1%), non-smelling burns.
20. Unstable fractures of Columna vertebrales.
21. Incontinence, unless special arrangements are made.

CONDITIONS GENERALLY CONSIDERED UNACCEPTABLE FOR AIR TRAVEL

GUIDING PRINCIPLES for use, when deciding whether or not a person is physically and psychically fit to travel by air, are listed below. The principles are based on The International Air Transport Association (IATA) Medical Committee recommendations, but are modified by MISTRAL AIR for use on MISTRAL AIR aircrafts.

Although each case will be considered on its own merits, the following conditions are generally considered unacceptable for air travel.

1. Anaemia of severe degree (< 10 mg % / < 6 mmol/l).
2. Otitis media and sinusitis.
3. Acute contagious or communicable disease (i. e. open tuberculosis).